



INTERNATIONAL SIM
EVERY SIM YOU NEED IN ONE PLACE

MANUAL DATA SIMCARD



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Email: support@internationalsim.eu • website: www.internationalsim.eu

Introduction

Congratulations with your purchase at InternationalSIM!
Please read this manual thoroughly to get the best experience with your SIM Card.

Get Started

Your SIM Card is topped up with the data plan you have purchased. As soon as the SIM Card receives a network connection, the data plan will be activated.

- 1 Insert the SIM Card into the device of your choice



IN YOUR MOBILE
WIFI HOTSPOT



IN YOUR IPAD OR
OTHER TABLETS



IN YOUR LAPTOP



IN YOUR
SMARTPHONE

- 2 Configure APN Settings
 - APN = mobiledata
 - Username = mobiledata
 - All other fields should be left empty

CONFIGURING APN SETTINGS



Android

Settings > More > Mobile networks > Access Point names



iOS

Settings > Mobile data > Mobile data options > Mobile data network









Windows Phone

Settings > Cellular + SIM > SIMN settings → Edit internet APN

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- 3 Activate data roaming and 4G/LTE connection in your settings

ENABLING DATA ROAMING	ENABLING 4G/LTE
 Android Settings > More settings > Mobile networks > Data Roaming > select "ON"	 Android Settings > More settings > Mobile networks > Network mode > select "4G/LTE"
 iOS Settings > Mobile data > Mobile data options > Data roaming > select "ON"	 iOS Settings > Mobile data > Mobile data options > Voice and data > select "4G/LTE"
 Windows Phone Settings > Cellular + SIM > Dataroaming options > select "Roam"	 Windows Phone Settings > Cellular + SIM > Highest connection speed > select "4G/LTE"

- 4 You can now surf the web!

4G Internet

This SIM supports 4G Internet.

4G speed is only available if you have a 4G enabled phone and you are in 4G coverage area. No rights can be derived from the failure to achieve 4G speeds.

Top up

You can add additional data for the SIM card by visiting <https://tds-selfcare.com>. Once logged into your account, you can



Check your credit
and data allowance



Recharge

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Tethering (use in a MIFI):

Our SIMcards support Tethering (usable as a Wifi Hotspot).

InternationalSIM provides Mifi devices when you want to share you internet connection on multiple devices.

Validity of the SIM card

As soon as the SIM card connects to the network, your plan will stay active for 30 days. After the expiry date has passed, you can recharge your account within 365 days. In case you do not add any credit to your account within this time, the SIM card will expire and cannot be reused.

Note: Once you have made the first data connection from your SIM card, you have 15 days to return all the personal information we have requested from you, otherwise we are required by law to suspend your line.

The information we need can be found on the registration coupon, and can be sent to us by post or by email.


Roaming

Your data plan is usable within the next countries: Anguilla, Antigua, Aruba, Barbados, Bermudas, Bonaire, Cayman Islands, Curacao, Dominica, El Salvador, French Guiana, Grenada, Guadeloupe, Guyana, Haiti, Jamaica, Martinique, Montserrat, Panama, Saint Barths, Saint Lucia, Saint Martin, St Vincent & The Grenadines, Sint Maarten, Suriname, Trinidad & Tobago, Turks & Caicos, UK Virgin Islands, US Virgin Islands.

Customer Service

You can ask questions via:

 support@internationalsim.nl

 +31 (0)85 016 03 17 (mon to fri from 10.00 till 16.00)